

## Randolph County Building Inspections

The state of North Carolina has designated the Inspections Department as an essential business because of its ties to the construction industry. Our designation could change pending further instruction from the State of North Carolina and or, the Randolph Board of Commissioners.

The Randolph County Department of Building Inspections - Central Permitting Office will continue to be open for business Monday - Friday from 8am to 5pm. However, we have closed the facility to prohibit public access. The foyer area will remain open to allow permit applications and payments' be dropped off to ensure you can still obtain your necessary permits.

As always, the health and safety of our staff and citizens of Randolph County is our top priority. We have restricted public access to our facility, except for the foyer area. We ask that you comply with all rules or requests by the staff to ensure everyone's safety. Our facility will receive enhanced cleaning attention for safety on a daily basis.

Our Central Permitting office will continue to process permit applications. Customers paying by credit card will be required to drop their completed applications in the "BLACK" Drop Box directly across from the main entrance, e-mail or fax to the links provided below. When the Technicians have processed the application, the permitting staff will contact you for payment by telephone and forward you a receipt and copy of the permit via e-mail. If you have questions regarding the applications, please contact the numbers below for assistance to ensure you have the paperwork required to complete the process for your permits.

Please remember that during this COVID-19 crisis we are at limited staff to ensure we comply with social distancing and other regulations to ensure the safety of our employees. Processing of applications and permits may take additional time to complete and we ask for your patience during this time.

We encourage everyone who has the capability of submitting completed application for permits online to do so. You can Fax completed applications to (336) 636-7575 or e-mail to [permits@randolphcountync.gov](mailto:permits@randolphcountync.gov) , after permits are processed, we will contact you for payment. Payments can be made via credit or debit card and a receipt will be emailed to you.

To obtain permit applications please visit the following link  
[Permit-Application-Forms.htm](#)

### **CONTACT NUMBERS**

Application Assistance: 336-318-6555  
Environmental Health 336-318-6262

Building Inspections 336-318-6565  
Planning and Zoning 336-318-6555

## Randolph County Building Inspections

### INSPECTION PROCESS

The inspection scheduling process will not change. You may still contact your inspector to schedule inspections or to discuss the project as always. However, the Inspectors are restricted from entering any occupied dwellings, places of assembly or rest homes unless it is for a life safety inspection. Life safety inspections include, electrical, sanitary, or gas for citizens that require these services for medical devices such as; oxygen, dialysis, heart devices, etc... Life safety inspections will take priority over routine inspections as always. We will continue to perform standard inspections on new construction projects such as, footing, foundation, framing inspections, etc... However, we ask that you maintain a clean, safe worksite and practice social distancing while our Inspectors are on these sites. The Inspector has authority to refuse to perform an inspection if he/she feels there is a risk of exposure to COVID-19. Keep in mind we are taking extra safety precautions' during this COVID-19 Pandemic and we will make every effort to perform inspections as quickly and efficiently as possible.

Inspections that can be performed by utilizing the Live Remote Inspection (LRI) will be the required method of inspection during this COVID-19 crisis. We encourage all contractors to down load the instructions for Live Remote Inspections (LRI). Instructions for Live Remote Inspections (LRI) can be found in the previous e-mails sent to you or on the Building Inspections webpage. [www.randolphcountync.gov/Departments/Building-Inspections](http://www.randolphcountync.gov/Departments/Building-Inspections)

We encourage anyone who is sick or if you have had contact with anyone sick to stay at home. If your county business can be conducted electronically (via phone, email, internet, Live Remote Inspections, etc.), we strongly recommend you consider using these options.

As this situation continues to evolve, we will provide updates through the media and the Randolph County Departmental websites ([www.randolphcountync.gov](http://www.randolphcountync.gov)). We are committed to keeping our citizens informed and continuing to serve you during this challenging time.

The Centers for Disease Control (CDC), North Carolina Department of Health and Human Services (NCDHHS), and local health officials encourage everyone to follow preventative protocol that can be found at [www.cdc.gov](http://www.cdc.gov). Citizens may also call the NC Division of Public Health Coronavirus Helpline at 1- 866-462-3821. By working together, we ensure these practices are implemented and followed will greatly benefit our community.

Respectfully,

David G Bryant, Director  
Randolph County Inspections