

BUILDING INSPECTIONS

Live Remote Inspection (LRI) Policy and Procedure

Inspections Eligible for LRI

- Sewer and water trench inspections up to 100 feet
- Shower pan Inspection
- Residential porch columns
- PV solar residential rooftop systems
- Manufactured Home Marriage-Line Connection
- HVAC (No Gas)
- Re-Inspections – up to four non-life safety code violations
- etc...See NCDOI Rules and Regulations on Inspections website
- During COVID-19, additional inspections may be performed other than those listed above or on the instruction sheet from the North Carolina Department of Insurance. Please speak to your inspector for guidance.

Client Responsibility

1. Download [WhatsApp](#).
2. A strong 4G signal must be available at the inspection site.
3. Have all necessary tools and documents available. (Some examples may include tape measurer, level, GFCI tester, stepladder, manufacturer's installation instructions, site plans, etc.)
4. Download copy of NCDOI LRI rules and regulations provided on the Inspections website.
5. Allow up to 30 minutes for the inspection.
6. If using your phone for the inspection, make sure you do the following to avoid interruptions:
 - iPhone "Settings":
 - Tap on "Do Not Disturb"
 - Set the "Manual" slide button to be green
 - Scroll down to "Silence"

- o Tap next to "Always" to add a check mark
 - Android
 - o Tap "Sounds and Notifications" in Settings
 - o Tap "Do Not Disturb" under the "Notifications" section
7. Call (TBD) from Skype to connect with the Inspector.
 8. The inspection:
 - a. The inspector has to be able to see the front of the house and the address.
 - b. Starting from the front of the house, walk toward the site for the inspection and follow the inspector's directions.

*Disclaimer: We reserve the right to determine during the LRI that a site visit will be required for the inspection to be completed. We will attempt to schedule a site visit for the same day if possible.