

CHILD SUPPORT SERVICES

General Information

Department Head: Damon Brown (August 2003 to present)
Location: 355 South Fayetteville Street, Asheboro, NC 27203
Phone Numbers: Main Number: 336-318-6700
Damon Brown: 336-318-6722
Fax: 336-318-6710

Mission

To consistently collect as much child support money as is legally possible for the children of North Carolina.

Summary

The responsibility of the local Child Support Services (CSS) office is to establish paternity for children born out of wedlock and to require non-custodial parents to pay child support. The purpose of the CSS program is to ensure that non-custodial parents support their children. These orders are carried out through the courts. The CSS program was established in 1975 by Public Law 93-647, Part B, and NC General Statute 110-128-141; these Federal and State laws outline the requirements for the program.

When the office opened in 1976, it was operated by the state government. In July of 2010, Counties were given choices on how to incorporate CSS into their operations. Randolph County chose to make their local office a separate county department due to the reputation of efficiency and professionalism of the staff. What started out as a two-person office in 1976 has evolved into an agency that employs a staff of 14. The department is now responsible for 4,994 active cases. CSS has four court dates per month in which to establish court orders and to modify and enforce court orders.

Overview

In May of 2016, Child Support Services relocated to 355 South Fayetteville Street, Asheboro, NC. Office hours are 8 AM to 5 PM, Monday through Friday, with the exception of holidays.