

eSUITE PASSWORD RESET INSTRUCTIONS

If you have forgotten your eSuite password please follow the directions below to reset:

Randolph County NC HR Portal

Powered by Tyler Technologies

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Employee Login

Employees may log into the Human Resources portal using the form below.

Username

Password

Remember me next time.

LOGIN

Need a login?
I am an employee, but do not have a username and password.
[Activate Your Account](#)

Forgot Username?
If you forgot your username you can retrieve it using the link below.
[Retrieve Username](#)

Forgot password?
If you forgot your password you can reset it using the link below.
[Reset Password](#)

Annotations:
- A red circle with the number '1' is placed above the 'Employee Login' heading.
- A red box with the text 'Click on the Reset Password Link' has an arrow pointing to the 'Reset Password' link.
- A red box with the text 'Forgot password?' has an arrow pointing to the 'Forgot password?' section.

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Password Reset

Enter your email address or username and click the Continue button below. An email will be sent containing a password reset link.

Email Address **CONTINUE**

Username **CONTINUE**

Annotation:
- A red box with the text 'Enter your email address and the username that you used when you set up the account - keeping in mind that the email address is the one that is on file with the Human Resources. Not necessarily your county email.' has arrows pointing to both the 'Email Address' and 'Username' input fields.

If you have entered the correct email address and username you will receive an email with a reset link to reset your password.

For additional assistance please call the Help Desk at 336-318-6411 or email at help@randolphcountync.gov.